



NO SHOW POLICY

Thank you for trusting your medical care to Saco River Medical Group. When you schedule an appointment with Saco River Medical Group for Family practice or Pediatrics, we set aside enough time to provide you with the highest quality care. Should you need to cancel or rescheduled an appointment please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. As a courtesy, and to help patients remember their scheduled appointments, Saco River Medial Group, sends reminder phone calls 3 days in advance and sends text message and emails 72 hours in advance of the appointment time.

Please see our Appointment Cancellation/No Show Policy below:

Effective February 1, 2022 any established patient who fails to cancel, or reschedule an appointment, and has not contacted our office within at least 24 hours will be considered a "No Show".

- Our Team will do an outreach to the patient to reschedule the appointment.
- There will be 2 attempts to contact the patient by phone to reschedule and at least one attempt in writing.

After three no-shows to your scheduled appointment within a 6 month time frame, our practice may decide to terminate its relationship with you.

I have read and agreed to the above "NO SHOW" Policy.

SIGNED: _____ DATE: _____

PRINT NAME: _____

IF SIGNING FOR CHILD:

CHILDS NAME: _____